

**Highmark Blue Cross Blue Shield Delaware
(Highmark Delaware)
Providers and Networks for HMO/Blue Care®/IPA Plan**

Highmark Delaware's HMO/Blue Care®/IPA Plan: The network of providers for this plan are primarily located within the State of Delaware. Members can find physicians and providers of services in their specific community by visiting <http://ben.omb.delaware.gov/medical/bcbs/index.shtml> and clicking on Find a Health Provider or by contacting Highmark Delaware's Customer Services at the number listed below.

Members are required to designate a Primary Care Physician (PCP) when enrolling in this plan. Each family member may have a different PCP. Members may change their PCP by contacting Highmark Delaware's Customer Service Department at the number listed below. The PCP may also be changed by logging into the Customers Portal, then clicking on Change PCP available at <https://www.highmarkbcbsde.com/Home>

Identification (ID) Cards distributed in Spring 2013, to be used effective May 18, 2013, include the member's designated PCP. Additional information on ID Cards may be viewed at <http://ben.omb.delaware.gov/medical/bcbs/index.shtml> Members should always present their Identification (ID) Card when receiving services.

Members with a family member living away from home, such as a college student, may apply for a guest membership in the HMO plan of the Blue Cross Blue Shield nearest to where he/she lives. In these cases, members can designate a PCP participating in the local Blue Cross Blue Shield network when he/she returns home. At Open Enrollment, the member may also choose to participate in another health care plan, which provides a larger network of providers.

The Summary Plan Description (SPD) Booklet and additional information for Highmark Blue Cross Blue Shield Delaware (Highmark Delaware) HMO/Blue Care®/IPA Plan is available at <http://ben.omb.delaware.gov/medical/bcbs/index.shtml>

Highmark Delaware members may obtain additional information by contacting:
Highmark Delaware's Customer Services at 1-800-633-2563 or at
www.HighmarkDelaware.com

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Revised 5-8-13
(Approved 5-8-13 JR)

T/Vendor Reports/Highmark BCBS Delaware/FY13/Web Pieces/HD Providers and Networks for HMO Plan FR Final 5-13-13